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Genesys Softphone Deployment Guide

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3/14/2025

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Welcome to the Genesys Softphone Deployment Guide. This document describes how to deploy and use the Genesys Softphone in your environment.

Contacting Genesys Customer Care

If you have purchased support directly from Genesys, please contact [Genesys Customer Care](#).

Before contacting Customer Care, please refer to the [Genesys Care Program Guide](#) for complete contact information and procedures.

About This Document

The following list explains different features of the Genesys Softphone:

Overview

This section introduces you to the features of the Genesys Softphone.

[Architecture](#)

[Features and Functionality](#)

Deployment

This section explains how to deploy the Genesys Softphone.

[Installation](#)

[Configuration](#)

[Configuration Options Reference](#)

[Single sign on with Workspace Web Edition](#)

How to Use

This section explains how to use the Genesys Softphone.

[Using the Genesys Softphone](#)

