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SIP Proxy Deployment Guide

Starting and Stopping SIP Proxy

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Starting and Stopping SIP Proxy

You can start and stop SIP Proxy manually or by using Genesys Administrator Extension or Solution Control Interface (SCI).

Starting SIP Proxy

1. In Genesys Administrator, go to Provisioning > Environment > Applications.
2. If necessary, navigate to the folder containing the SIP Proxy applications that you want to start.
3. Do one of the following:
 - Open the properties of the application that you want to start, and click **Start**.
 - Right-click the application that you want to start, and from the context menu, select **Start**.

The application's status changes from Stopped to Started.

Starting SIP Proxy manually

To start SIP Proxy on Windows, do one of the following:

- Start the Genesys SIP Proxy service from the Services menu.
- Select the shortcut **Start SIP Proxy** from the Start menu.
- Go to the directory where SIP Proxy is installed and click the **startServer.bat** batch file.

To start SIP Proxy on UNIX:

1. Go to the directory in which SIP Proxy is installed.
2. Type the following command line:

```
sh run.sh
```

Stopping SIP Proxy

1. In Genesys Administrator, go to Provisioning > Environment > Applications.
2. If necessary, navigate to the folder containing the SIP Proxy applications that you want to stop.
3. Do one of the following:
 - Open the properties of the application that you want to stop, and click **Stop**.

- Right-click the application that you want to stop, and from the context menu, select **Stop**.

The application's status changes from Started to Stopped.

Stopping SIP Proxy manually

SIP Proxy can be stopped by any means that your operating system supports.