GENESYS™

Integration Reference Manual

Overview

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Overview

Contents

The SIP Server and AudioCodes integration solution described in this topic is not the only method that will work. Although there are other methods, this is the only one that has been tested and approved by Genesys, and that is supported by Genesys Customer Support.

In the configuration example, the AudioCodes IPMedia 2000 Gateway is used. The same configuration procedures are also applicable to the AudioCodes Mediant 2000 and the TP (or TrunkPack) gateways.

Deployment Architecture

The following figure depicts a sample deployment architecture of SIP Server with the AudioCodes Gateway.
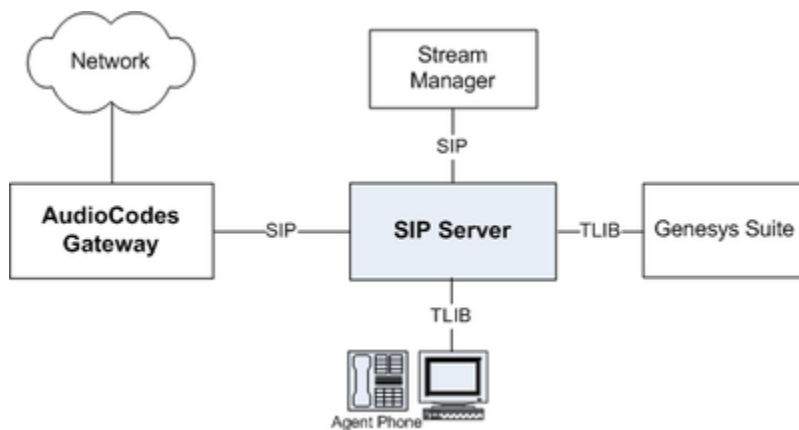
Integration Task Summary

To integrate SIP Server with the AudioCodes Gateway, complete the following procedures:

1. Configure the AudioCodes Gateway.

2. Configure a Trunk DN for the AudioCodes Gateway.