

GENESYS

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SIP Server HA Deployment Guide

IP Address Takeover HA Workflows

IP Address Takeover HA Workflows

The **HA Configuration with One NIC** figure shows an IP Address Takeover configuration prior to a switchover:

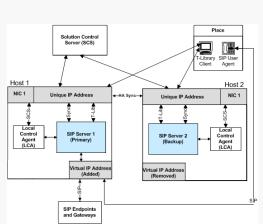
State Prior to Switchover

- SIP Server 1 is in primary mode.
- SIP Server 2 is in backup mode.
- The Virtual IP address at the primary SIP Server (SIP Server 1) is enabled.
- The Virtual IP address at the backup SIP Server (SIP Server 2) is disabled.

State After a Switchover

To see what happens in different scenarios, see the following:

- Manual-Switchover Workflow
- Primary Server-Failure Workflow
- Primary Server-Disconnected Workflow

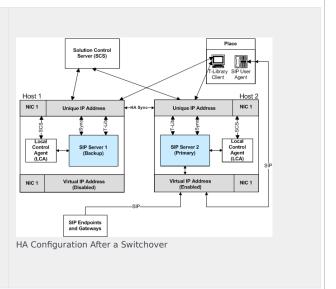


HA Configuration with One NIC

Manual-Switchover Workflow

The following steps describe a primary to backup-switchover workflow for a IP Address Takeover configuration (the **HA Configuration After a Switchover** figure represents the end state of the workflow):

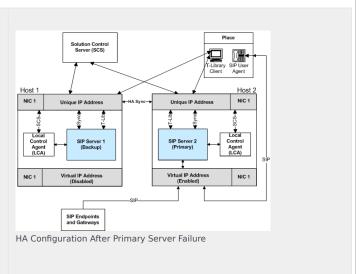
- 1. The switchover is initiated manually from the Solution Control Interface (SCI).
- Through LCA, the SCS instructs the primary SIP Server (SIP Server 1) to go into backup mode.
- Through LCA, the SCS instructs the backup SIP Server (SIP Server 2) to go into primary mode.
- Each SIP Server instructs LCA to launch the Virtual IP address control script on its own host.
- 5. The Virtual IP address control scripts disable the Virtual IP address on the SIP Server 1 host (Host 1) and enable the Virtual IP address on the SIP Server 2 host (Host 2).



Primary Server-Failure Workflow

The following steps describe a primary server-failure workflow for an IP Address Takeover configuration (the **HA Configuration After Primary Server Failure** figure represents the end state of the workflow):

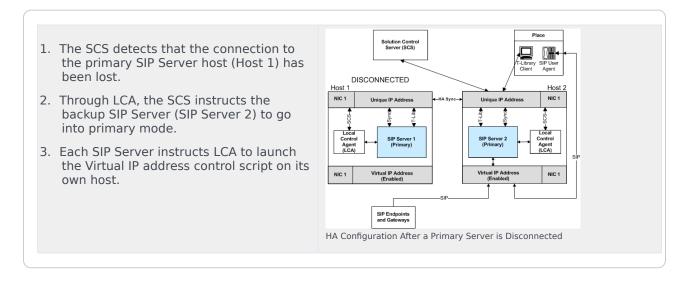
- The primary SIP Server (SIP Server 1) fails.
- 2. LCA detects the primary SIP Server failure and reports it to the SCS.
- 3. Through LCA, the SCS instructs the backup SIP Server (SIP Server 2) to go into primary mode.
- Each SIP Server instructs LCA to launch the Virtual IP address control script on its own host.
- 5. The Virtual IP address control scripts disable the Virtual IP address on the SIP Server 1 host (Host 1) and enable the Virtual IP address on the SIP Server 2



host (Host 2).

Primary Server-Disconnected Workflow

The following steps describe a primary server-disconnected workflow for an IP Address Takeover configuration (the **HA Configuration After a Primary Server is Disconnected** figure represents the end state of the workflow):



Because SIP Server 1 is disconnected, the script that disables the Virtual IP address on Host 1 cannot be run. When the connection to SIP Server 1 has been restored, the following workflow will occur (not represented in the **HA Configuration After a Primary Server is Disconnected** figure above):

- 1. The SCS detects that the connection to the SIP Server 1 host has been restored.
- 2. The SCS discovers that both SIP Servers are running in primary mode.
- 3. Through LCA, the SCS instructs SIP Server 1, whose connection was just restored, to go into backup mode.
- 4. SIP Server 1 instructs LCA to launch the Virtual IP address control script on its own host.
- 5. The Virtual IP address control script runs on the SIP Server 1 host and disables the Virtual IP address.