

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Integration Reference Manual

Support for First-Party Call-Control Operations

Support for First-Party Call-Control Operations

Contents

- 1 Support for First-Party Call-Control Operations
 - 1.1 Feature Configuration
 - 1.2 Feature Limitations

Beginning with the Siemens OpenScape Voice switch release V5, SIP Server provides support for first-party call-control (1pcc) operations, including a transfer that uses the REFER method when it is integrated with the OpenScape Voice softswitch.

Feature Configuration

To support 1pcc operations, you must configure a DN of type Voice over IP Service DN and Extension DNs.

To configure a DN of type Voice over IP Service DN, see Procedure: Configuring a Voice over IP Service DN for OpenScape Voice.

To configure Extension DNs, see <u>Procedure</u>: <u>Configuring Extension DNs for OpenScape Voice</u>. No configuration options are required for Extension DNs.

To enable a blind transfer, set the blind-transfer-enabled configuration option to true, at the SIP Server Application level, or at the Voice over IP Service DN level.

Feature Limitations

There are several known limitations that result from the Siemens OpenScape Voice release V5 integration:

- Mix of 1pcc and 3 pcc with a call is not supported.
- For 3 pcc calls, the re-INVITE--based call control method is used.