GENESYS™

Integration Reference Manual

Support for First-Party Call-Control Operations

12/19/2025

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Contents

Beginning with the Siemens OpenScape Voice switch release V5, SIP Server provides support for first-party call-control (1pcc) operations, including a transfer that uses the REFER method when it is integrated with the OpenScape Voice softswitch.

Feature Configuration

To support 1pcc operations, you must configure a DN of type `Voice over IP Service` DN and `Extension` DNs.

To configure a DN of type `Voice over IP Service` DN, see Procedure: Configuring a Voice over IP Service DN for OpenScape Voice.

To configure `Extension` DNs, see Procedure: Configuring Extension DNs for OpenScape Voice. No configuration options are required for `Extension` DNs.

To enable a blind transfer, set the `blind-transfer-enabled` configuration option to `true`, at the SIP Server Application level, or at the `Voice over IP Service` DN level.

Feature Limitations

There are several known limitations that result from the Siemens OpenScape Voice release V5 integration:

- Mix of 1pcc and 3 pcc with a call is not supported.
- For 3 pcc calls, the re-INVITE--based call control method is used.