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Introduction to Genesys SDKs

Relationship to Genesys Solutions

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You can use this quick reference if you are already working with a Genesys Solution and you want to check the available APIs.

Genesys Server or Solution	Related Genesys APIs
T-Server	Platform SDK Voice
SIP Server	SIP Endpoint SDK Platform SDK Voice
Configuration Server	Platform SDK Configuration Configuration Object Model (COM) Application Block
Interaction Server (eServices, iWD)	Platform SDK Open Media
Stat Server	Platform SDK Statistics
Outbound Contact Server	Platform SDK Outbound Platform SDK Voice
Solution Control	Platform SDK Management
Chat Server Email Server	Platform SDK Web Media
IVR Server	IVR SDK