



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Stat Server User's Guide

Stat Server Actions for Tenant

12/19/2025

Contents

- 1 Stat Server Actions for Tenant
 - 1.1 Durable, Interaction-Related Actions
 - 1.2 Momentary, Interaction-Related Actions
 - 1.3 Retrospective, Interaction-Related Actions

Stat Server Actions for Tenant

Starting with release 8.5.102, Stat Server supports Tenant as a native statistical object.

Durable, Interaction-Related Actions

The following is the durable, interaction-related action that Stat Server generates on Tenant:

- `InteractionAgentPartyInProgress` (Tenants)
- `InteractionWait` (Tenants)

Momentary, Interaction-Related Actions

The following are the momentary, interaction-related actions that Stat Server generates on Tenant:

- `ExternalServiceRequested` (Tenants)
- `ExternalServiceResponded` (Tenants)
- `InteractionCreated` (Tenants)

Retrospective, Interaction-Related Actions

The following are the retrospective, interaction-related actions that Stat Server generates on Tenant:

- `InteractionAbandoned` (Tenants)
- `InteractionAbandonedDuringOffering` (Tenants)
- `InteractionAccepted1`
- `InteractionAccepted` (Tenants)
- `InteractionAnswered` (Tenants)
- `InteractionDeleted` (Tenants)
- `InteractionPastAcceptServiceLevel` (Tenants)
- `InteractionPastCompletionServiceLevel` (Tenants)
- `InteractionReleased` (Tenants)