Stat Server User's Guide

Stat Server Object Types

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Stat Server Object Types

Stat Server gathers information about contact center objects defined in Configuration Server and supplies statistical data about these objects to Stat Server clients.

The following topics describe the object types that Stat Server monitors and how they relate to each other:

- Object Descriptions
- Object Hierarchy
- General Notes About Objects

Refer to Campaign Objects for descriptions of the Stat Server objects that are used to monitor agents and campaigns involved with the Outbound Contact Solution.