GENESYS™

Workforce Management Builder

Translation Support

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Contents

Translation Support

Workforce Management Builder

This page summarizes translation support for 8.5.x releases of Workforce Management Builder for which translation to one or more languages is provided using Language Packs. Release numbers indicate generally available releases, unless **HF** is noted for a Hot Fix release. For a complete list of 8.5.x releases, see Available Releases.

Product translation is limited to contents of this product at the time of translation. Display data coming from other products might appear in English. Display data related to recently introduced functionality in this product might also appear in English.

An asterisk (*) next to a release number of a Language Pack indicates that special considerations for this release are described in the Internationalization Issues section in Known Issues and Recommendations.

Release 8.5.2 Translation Support

The following table indicates translation support for particular 8.5.2 releases of Workforce Management Builder.

Language	English (US) Release									
	8.5.219.02	8.5.217.00	8.5.216.04	8.5.214.07	8.5.212.18	8.5.211.03	8.5.207.02	8.5.206.02	8.5.205.05	8.5.202.02
Arabic (Saudi Arabia)	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	8.5.203.01
Chinese (Simplified)	Not Available	Not Available	Not Available	Not Available	Not Available	8.5.211.00	Not Available	Not Available	8.5.205.00	8.5.203.00
Chinese (Traditional)	8.5.219.02	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	8.5.203.00
Czech	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	8.5.203.00
French (Canada)	Not Available	8.5.217.00	8.5.216.02	8.5.214.00	Not Available	8.5.211.00	8.5.207.00	8.5.206.00	Not Available	8.5.203.00
French (France)	8.5.219.02	Not Available	Not Available	8.5.214.00	8.5.212.00	8.5.212.01	Not Available	Not Available	Not Available	8.5.203.01
German (Germany)	Not Available	8.5.217.00	8.5.216.02	Not Available	8.5.212.00	Not Available	8.5.207.00	Not Available	8.5.205.01	8.5.203.00
Italian	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	8.5.207.00	8.5.206.00	8.5.205.01	8.5.203.00
Japanese	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	8.5.207.00	Not Available	Not Available	8.5.203.01

Language										
Korean	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	8.5.203.00
Portuguese (Brazilian)	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	8.5.203.00
Russian	Not Available	Not Available	8.5.216.02	Not Available	Not Available	8.5.211.00	Not Available	Not Available	Not Available	8.5.203.00
Spanish (Latin America/ Mexico)	Not Available	8.5.217.00	Not Available	Not Available	Not Available	8.5.211.00	Not Available	Not Available	Not Available	8.5.203.01
Turkish	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	8.5.203.00

Release 8.5.1 Translation Support

The following table indicates translation support for particular 8.5.1 releases of Workforce Management Builder.

Language	English (US) Release	
8.5.100.09	**8.5.100.00**	
Arabic (Saudi Arabia)	8.5.100.00	Not Available
Chinese (Simplified)	8.5.100.00	Not Available
Chinese (Traditional)	8.5.100.00	Not Available
Czech	8.5.100.00	Not Available
French (Canada)	8.5.100.00	Not Available
French (France)	8.5.100.00	Not Available
German (Germany)	Not Available	8.5.100.00
Italian	8.5.100.00	Not Available
Japanese	8.5.100.00	Not Available
Korean	8.5.100.00	Not Available
Portuguese (Brazilian)	8.5.100.00	Not Available
Russian	8.5.100.00	Not Available
Spanish (Latin America/ Mexico)	8.5.100.01	Not Available
Turkish	8.5.100.00	Not Available

Release 8.5.0 Translation Support

The following table indicates translation support for particular 8.5.0 releases of Workforce Management Builder.

Language	English (US) Release
8.5.000.00	

Arabic (Saudi Arabia)	8.5.000.00
Chinese (Simplified)	8.5.000.00
Czech	8.5.000.00
French (Canada)	8.5.000.01
French (France)	8.5.000.00
German (Germany)	8.5.000.00
Italian	8.5.000.00
Korean	8.5.000.00
Portuguese (Brazilian)	8.5.000.00
Russian	8.5.000.00
Spanish (Latin America/Mexico)	8.5.000.00
Turkish	8.5.000.00