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Recording Muxer Script

8.5.260.88

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Recording Muxer Script Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
09/27/16	General	Under Shipping Control		X		X

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What's New

This release contains the following new features and enhancements:

- Recording Muxer Script now supports the following parameters:
 - **split_window_enabled**—Enables splitting the window into sub-intervals to improve Elasticsearch performance when querying GWS. Valid values: 1 (enables the feature) or 0 (disables it).
 - **max_interval_minutes**—Specifies the maximum duration of sub-interval in minutes. Default value: 720; Valid values: 720 to $(window\ size)/2$, where $window\ size = window_past_older_than - window_past$ if $window_past_older_than$ is defined, or $now - window_past$ otherwise.
 - **interval_buffer_minutes**—Specifies the interval buffer in minutes to ensure sub-intervals overlap to prevent missed recordings. Minimum value: 1, default: 240; set to estimated maximum duration of the call. Must be less than **max_interval_minutes** to support nightly upload of the screen recordings by the Screen Recording Services. (GIR-6111)
- Recording Muxer Script now supports sharding of the muxing tasks across different instances of the Muxer running in parallel. (GIR-6026)
- Recording Muxer Script now uses the bulk API to query the screen recordings, to cut down the number of Cassandra reads performed by the Interaction Recording Web Services component. (GIR-2846)
- Recording Muxer Script now supports the SR Service Nightly Upload.

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[Genesys Interaction Recording—Voice Edition](#)

Genesys Products

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Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.260.88.