Genesys Pulse

8.5.108.02

12/21/2025

8.5.108.02

Genesys Pulse Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
11/30/17	General			X		X

Contents

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Users now can successfully move `Dashboard`, `Wallboard`, or `Widget` templates between two tenants. Previously, the move operation would fail if the user who tried to move a `Dashboard`, `Wallboard`, or `Widget` template did not have read access to the user who has the access permission to the object that had to be moved. (WBRT-9594)

Genesys Pulse widgets do not overlap on Wallboard in full-screen mode. Previously, widgets could overlap if their size was changed in another session. (WBRT-9502)

When the `Group-By` functionality is enabled for a widget, the `Line` chart and the `Time Tracking` chart now display correct data. (WBRT-9498)

The column width in the Grid Widget is now preserved between page reloads even when it is changed by a double click. Previously, changes in the column width were preserved only if the column had been resized by dragging the column border. (WBRT-9384)

Layouts between collectors in a cluster are now evenly distributed. (WBRT-9380)

The Widget Management interface now always shows the correct number of widgets. (WBRT-9311)

The `Alert` widget now shows the correct alert information after a new alert is created. Previously, you might have had to refresh the page to ensure that the display would include newly created alerts. (WBRT-9214)

The Donut widget now shows chart slices correctly. Previously, the widget might show incorrect chart slices if at least one selected metric had a 0 (zero) value. (WBRT-9213)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Genesys Pulse

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.108.02.

Supported Languages

See Release 8.5.1 Translation Support.