# Genesys Pulse

8.5.106.02

12/18/2025

# 8.5.106.02

## Genesys Pulse Release Notes

| Release Date | Release Type | Restrictions | AIX | Linux | Solaris | Windows |
|---|---|---|---|---|---|---|
| 12/21/16 | General | | | X | | X |

## Contents

# What's New

- Administration

    - You can import and export Pulse Dashboards, Wallboards, and Widget Templates from one environment to another.

    - You can move Pulse Dashboards, Wallboards, and Widget Templates from one location to another in the central repository.

        You can select and move one or more of these items to a different folder. The access permissions setup for individual items saved in Genesys Configuration Server remain the same after you move the items between Genesys Configuration Server folders.

- User Interface

    - The Donut widget can display up to 10 statistics. The value in the center can be none, total, average, maximum, and minimum of the statistics displayed.

    - Users can change the size of the Donut widget.

    - The Grid widget and Data view provide quick search to filter agents based on their status.

    - Wallboards can display an IFRAME widget.

- Architecture, Configuration, and Provisioning

    - Change basic styles with custom js and css files to apply a new set of colors for the Pulse instance.

        Example custom js and css files:

        You can place js/css files into the GAX folder or styles/scripts subfolders. The options for loading custom js/css will be like the following:

        ```
        pulse/load_css_custom=/gax/styles/custom.css
        pulse/load_js_custom=/gax/scripts/custom.js
        ```

        You can specify many options with load_css/load_js prefixes:

        ```
        pulse/load_css_<style_name_1>=/gax/styles/custom_1.css
        ...
        pulse/load_css_<style_name_n>=/gax/scripts/custom_n.css

        pulse/load_js_<script_name_1>=/gax/styles/custom_1.js
        ...
        pulse/load_js_<script_name_n>=/gax/scripts/custom_n.js
        ```

        The options do not require GAX server restart.

        **Note:** Files placed to GAX folder or styles/scripts subfolders can be overwritten on upgrade. It is better to add to the files to a different directory accessible by http(s) protocol.

        You can use a full URL when files are hosted on another web server:

        ```
        pulse/load_css_custom=http://myhost:8181/mystyle.css
        pulse/load_js_custom=http://myhost:8181/myscript.js
        ```

## Helpful Links

### Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

### Product Documentation

Genesys Pulse

### Genesys Products

List of Release Notes

## Resolved Issues

This release contains the following resolved issues:

The line and value are now displayed correctly in Wallboard KPI widget. Previously, after reviewing warnings in the widget, the line disappeared and the text size of the value was too small. (WBRT-8243)

Pulse now has improved performance for components that include more than 50 selected items, such as Headline Statistic, Headline Object, and Cycle Objects. (WBRT-8190)

The `Column Selector` item no longer appears incorrectly within the Column Selector itself after you review warnings in a widget. (WBRT-8107)

Pulse now shows the correct time when you select a timezone that uses Daylight Saving Time. (WBRT-8083)

Pulse has improved performance by sharing statistic values among different widgets. Previously, such sharing was possible only between cloned widgets. (WBRT-8005)

You no longer need to enable `Dir` listing on the WebDAV server for Pulse. For 3rd party collectors with lighttpd you must specify the configuration option: `server.reject-expect-100-with-417 = "disable"` (WBRT-7986)

Graph colors now provide more contrast. (WBRT-7925)

The definitions of statistic types Average_Hold_Time, Total_Calls_Internal, and Total_Calls_Outbound are now correct. (WBRT-7871)

The default positions of Group By columns is now immediately before the columns for which they are specified. Previously, all Group By columns were added at the far right. (WBRT-7561)

Now Group By columns are shown in Grid Widget or Data View only if the column for which it is configured is shown. Previously, all Group By columns were shown. (WBRT-7560)

## Upgrade Notes

Refer to the Deployment Procedure for this release to deploy the installation package within your environment.

## Supported Languages

See Release 8.5.1 Translation Support.