

GENESYS

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Frontline Advisor

9.0.003.11

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9. Frontline Advisor is part of 9.x starting in 9.0.000.06.

Frontline Advisor Release Notes

Release Date	Release Type	Restrictions
05/31/22	Update	

Frontline Advisor is platform-independent software. You can deploy the installation package on any operating system that Frontline Advisor supports.

What's New

This release contains the following new features and enhancements:

- Compatibility-This release is compatible with the following Advisors components:
 - Advisors Platform release 9.0.003.11
 - Advisors Genesys Adapter release 9.0.003.11
 - Contact Center Advisor/Workforce Advisor release 9.0.003.11

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

Pulse Advisors

Genesys Products

· List of Release Notes

Resolved Issues

This release contains the following resolved issues:

This release includes security fixes related to potential Apache Log4j vulnerabilities (CVE-2021-410, CVE-2019-17571). In particular, Log4j 1.2.17 has been replaced with reload4j 1.2.20. (PLT-8376)

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Upgrade Notes

No special procedure is required to upgrade to release 9.0.003.11.

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