GENESYS™

Message Server

8.5.100.19

12/21/2025

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Message Server 8.5.x Release Notes

9.x **Message Server** is part of 9.x starting in 8.5.100.14.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/08/18	General		X	X	X	X

Contents

What's New

This release contains the following new features or enhancements:

- Support of MS SQL Always On with MultiSubnet Listener for disaster recovery and business continuity scenarios involving the Centralized Log Database. This support is enabled using the following configuration option, set in the Annex of the Log Database Access Point:

  [default]

  mssql-multisubnet

  Default Value: No

  Valid Values: Yes, No

  Changes Take Effect: At restart of Message Server

  Enables multisubnet failover using MS SQL Server 2016 and later for disaster recovery and business continuity scenarios involving the Centralized Log Database. When set to Yes, subnet failover is supported; when set to No, subnet failover is not supported.

  For more information about this feature and the new option, refer to MS SQL Always On with MultiSubnet Listener in the *Framework Database Connectivity Reference Guide*.

- To support MS SQL Server Native Client 11.0 on Windows, an alternate version of the **dbclient_mysql** file is provided in the **dbclient_next** subfolder. During installation, you must take a backup of the default version of the **dbclient_msql** file from the default installation folder and replace it with the **dbclient_msql** file from the **dbclient_next** folder, and then restart the application.

Resolved Issues

This release contains no resolved issues.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

Management Framework

Genesys Products

List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 8.5.100.19.