



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Cloud API Driver for Facebook

8.5.300.09

12/22/2025

8.5.300.09

Genesys Cloud API Driver for Facebook Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/12/16	Hot Fix		X	X	X	X

Contents

- **1 8.5.300.09**
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Inbound interactions are no longer dropped as part of the process for omitting the agent's own interactions. Previously, when **x-submit-comment** was set to `true`, if a batch fetched by the Driver contained both outbound and inbound posts, all posts were submitted as outbound and therefore omitted. (SMD-3317)

The Linux IP no longer contains Windows end-of-line characters in the class path. Previously, presence of those characters prevented the proper resolution of dependencies for the Driver. (SMD-3301)

The **x-submit-comments-itx** configuration option now works as specified when set to `true`, enabling the Single Comment Routing sample Business Process to identify contacts correctly. (SMD-3178)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[eServices](#)

Genesys Products

[List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.300.09.