

GENESYS

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E-mail Server

8.5.104.13

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E-mail Server Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/26/17	General		Χ	Χ	Χ	Χ

Contents

- 18.5.104.13
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes

E-mail Server 2

What's New

This release contains the following new features and enhancements:

- Starting with this release, E-mail Server Java supports UCS 9.1.
- As of 12/18/17, E-Mail Server Java supports Windows Server 2016.
- Support for the following operating systems. See the Supported
 Operating Environment: eServices page for more detailed
 information and a list of all supported operating systems.
 - Microsoft Hyper-V Server 2016
 - Red Hat Enterprise Linux 7
 - CentOS Linux 7

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

eServices

Genesys Products

List of Release Notes

- The JavaMail used in this release is upgraded to version 1.5.6
 (javax.mail.jar). As a result, the format used for email addresses now strictly follows RFC 3696 Section 3.
- E-mail Server Java now supports TLS 1.2.

Resolved Issues

This release contains the following resolved issues:

In the HTML version of Standard Responses, the CSS tag <style type="text/css"> can now be placed anywhere. Previously, this tag was required to follow the transcript delimiters <Genesys_Chat_Transcript> </Genesys_Chat_Transcript>. (ESR-12732)

E-mail Server now correctly handles the situation in which Microsoft Exchange sends details of messages before it has notified the client that those messages exist. Previously, this situation caused E-mail Server to post an exception. (ESR-12243)

When the MIME message of the email structure contains more than one text/html content type MIME part, E-mail Server concatenates the parts and returns them as the complete email body. Previously, it returned only the first MIME part and omitted the other parts of the email body. (ESR-12647)

E-mail Server 3

Upgrade Notes

No special procedure is required to upgrade to release 8.5.104.13.

E-mail Server 4