GENESYS™

Genesys Softphone VDI Adapter

9.0.100.06

12/19/2025

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Genesys Softphone VDI Adapter Release Notes

9.x **Genesys Softphone VDI Adapter** is part of 9.x starting in 9.0.005.06.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
04/12/24	General						X

What's New

This release contains the following new features and enhancements:

- Genesys Softphone VDI Adapter running on Windows 11 now supports TLSv1.3. Previously, TLSv1.3 was only supported on **eLux** and **HP ThinPro OS**. (SOFTPHONE-1555)

- Genesys Softphone VDI Adapter is now supported on HP ThinPro OS 7 and 8 that uses Citrix Workspace App Client. (SOFTPHONE-1553)

- Beginning with this release, Genesys Softphone VDI Adapter for VMWare Horizon requires Microsoft Visual C++ Redistributable 64-bit 2019 or above to execute on Windows.

  - The Genesys Softphone VDI Adapter installation package installs this prerequisite on the target platform.

  - Download the 64-bit version of the Genesys Softphone VDI Adapter package to proceed with installation on Windows OS. For more details, see Deployment guide. (SOFTPHONE-1547)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Genesys Softphone VDI Adapter

Genesys Products

- List of Release Notes

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 9.0.100.06.