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Genesys Softphone VDI Adapter

9.0.021.08

12/18/2025

9.0.021.08

Genesys Softphone VDI Adapter Release Notes

9.x Genesys Softphone VDI Adapter is part of 9.x starting in **9.0.005.06**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
11/03/22	Hot Fix						X

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

In SIP environments where Genesys Softphone sends a SIP registration based on a DNS SRV record, Genesys Softphone no longer adds the primary SIP address specified in the DNS SRV record to the deny list. Previously, such unexpected deny-listing of the primary SIP Address could occur during Genesys Softphone initialization and resulted in an unexpected registration against the secondary SIP address. (SOFTPHONE-1339)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Softphone VDI Adapter](#)

Genesys Products

- [List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.021.08.