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Genesys Administrator Extension

9.0.104.16

12/20/2025

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Genesys Administrator Extension Release Notes

9.x Genesys Administrator Extension is part of 9.x starting in 9.0.000.15.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
08/18/22	Hot Fix			X			X

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

GAX now uploads the eServices Manager Plug-in for GAX package successfully. Previously, the upload failed when using the PostgreSQL database. (GAX-11430)

GAX now sends only the necessary calls to the Configuration Server. Previously, GAX was sending multiple MSGCFG_GETOBJECTINFO calls to the Configuration Server, resulting in high CPU usage. (GAX-11397)

GAX now properly lists the Persons on the **Configuration > Persons** page. Previously, the list became empty when the user enabled quick filter and selected **Employee Id** from the **Column Picker** list. (GAX-11380)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Administrator Extension](#)

Genesys Products

- [List of Release Notes](#)

GAX now displays a progress indicator in the **Export a spreadsheet** dialog while exporting the configuration objects. (GAX-11377)

GAX now uploads the audio files successfully when connected with the PostgreSQL database. (GAX-11365)

The secure flag is now set to un and p for the client-side cookies in GAX. (GAX-11336)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.104.16.