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Genesys Administrator Extension

9.0.102.03

12/16/2025

9.0.102.03

Genesys Administrator Extension Release Notes

9.x Genesys Administrator Extension is part of 9.x starting in 9.0.000.15.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
03/25/21	Hot Fix			X			X

What's New

This release contains the following new features and enhancements:

- GAX now supports:
 - Angular JS version 1.8.2. (GAX-11176)
 - Apache Commons-Collections version 4.2. (GAX-10701)
- The **Create Spreadsheet** option is now available on the **Persons** page. (GAX-11154)
- Performance has been improved in the:
 - **Agents Dashboard > History** page. (GAX-11153)
 - **Places** page Export operation. (GAX-11143)
 - **Persons** page Export operation. (GAX-11108)
 - **Agents** page Export operation. (GAX-10944)
- You can now use the **Show Column Filter** option in the **Persons** page to filter the results based on individual columns. (GAX-11152)
- The **History** option is now available in the **Persons** page. (GAX-11151)
- External cache for SAML is now configurable using the `saml_extID_Cache=false` parameter from the `gax.properties` file. (GAX-11100)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Administrator Extension](#)

Genesys Products

- [List of Release Notes](#)

Resolved Issues

This release contains the following resolved issues:

Users can now set a default landing page using the **default -> Set Current Page As Home** option without any error. Previously a default landing page could not be configured and an error, **Setting Home Page failed** was displayed. (GAX-11134)

Genesys Administrator Extension now offers the **Auto-Detect** option as a **Port** listening mode for an application object. (GAX-11133)

Genesys Administrator Extension now imports records successfully even when the throttling batch update size is set to zero. (GAX-11130)

When the number of concurrent sessions exceeds the limit set with the max-account-sessions parameter, Genesys Administrator Extension now responds with a proper error message. (GAX-10698)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.102.03.