

GENESYS

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Digital Messaging Server

9.1.008.23

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9.1.008.23

Digital Messaging Server Release Notes

9.x

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
06/16/23	Update			Χ			Χ

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

DMS now sends the FindInteractions request to Interaction Server again if the previous FindInteractions request fails. These retries help DMS to restore chat sessions even if there is an unstable connection between DMS and Interaction Server.

The issue is fixed only in single DMS configurations. (DMS-857)

Helpful Links

Releases Info

- List of 9.1.x Releases
- 9.1.x Known Issues

Product Documentation

Messaging Applications

Genesys Products

List of Release Notes

DMS now updates the list of Chat Servers correctly on reconnection to Configuration Server. Now, new chats can be created after restoring connection to Configuration Server. (DMS-854, DMS-856)

Upgrade Notes

No special procedure is required to upgrade to release 9.1.008.23.