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## Bot Gateway Server

9.0.006.04

12/22/2025

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## Bot Gateway Server Release Notes

**9.x Bot Gateway Server** is part of 9.x starting in **9.0.004.08**.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
09/30/19	Update			X		X

### What's New

This release contains the following new features and enhancements:

- Support for high availability of bot instances:
  - Introduced 3 new options:
    - ha-bot-recovery-batch
    - ha-bot-recovery-enabled
    - ha-bot-start-unrestricted
  - Bot instances can now survive Bot Gateway Server switchover/failover conditions by enabling ha-bot-recovery-enabled.
  - Upon restart, the bot now uses new API methods to preserve and restore the context data (requires Chat Server version **8.5.308.06** or higher).
  - The sample bot project demonstrates how to use the new API methods provided for high availability mode. (CBP-516)
- Support for OpenJDK 11. See the Prerequisites section on the [eServices](#) page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information and a list of all prerequisites. (CBP-581)

### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [eServices](#)

#### Genesys Products

- [List of Release Notes](#)

## Resolved Issues

This release contains the following resolved issues:

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Bot Gateway Server logging is now possible from all classes (including **ChatBotFactory**) by using **com.genesyslab.chat.bots.chatbotapi.platform.LoggerFactory**. (CBP-589)

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## Upgrade Notes

No special procedure is required to upgrade to release 9.0.006.04.