

GENESYS

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Genesys Decisions

9.0.000.08

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9. X Genesys Decisions is part of 9.x starting in 9.0.000.01.

Genesys Decisions Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
11/05/19	Update					Χ

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Multi-skill Scenarios — Scenarios that include multi-skill groups now open successfully. Previously, users sometimes received an

error message – Input string was not in a correct format – and then the scenario failed to open.

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

· Genesys Decisions

Genesys Products

• List of Release Notes

IEX One File Imports — Files imported using the IEX One File data feed now show correct calculated values.

Genesys Decisions 2

Upgrade Notes

No special procedure is required to upgrade to release 9.0.000.08.

Genesys Decisions 3