

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Speech and Text Analytics

8.5.512.49

8.5.512.49

Speech and Text Analytics Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
07/17/25	General						Χ

Contents

- 18.5.512.49
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes

What's New

This release contains the following new features and enhancements:

 SpeechMiner Indexer component now supports Elastic Search version 8.x, including secure connections with basic user authentication and TLS.(PRSM-30090)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

Product Documentation

SpeechMiner

Genesys Products

List of Release Notes

Resolved Issues

This release contains the following resolved issues:

Saved Reports now supports accented characters in metadata. (PRSM-30139)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.512.49.