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Speech and Text Analytics

8.5.201.06

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Speech and Text Analytics Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
10/22/14	General					X

Contents

- **1 8.5.201.06**
 - 1.1 Helpful Links
 - 1.2 What's New
 - 1.3 Resolved Issues
 - 1.4 Upgrade Notes

What's New

This release contains the following new features and enhancements:

- Single sign-on support for Genesys HUB. Genesys cloud customers can now access SpeechMiner without having to re-authenticate.
- Recognition support for Japanese audio.
- SpeechMiner web interface support in Korean.
- GIR UI improvements, notably, call exporting.

Resolved Issues

This release contains the following resolved issues:

The **Calls Export** feature is now available for Recording Only mode. (PRSM-11660)

The following characters are now supported for the database password:

<
>
"
'
&

(PRSM-11822)

An additional Index Backup folder will be created when the Index Daily Backup task is configured. (PRSM-10226)

All database objects associated with the **Purge** feature are now in the database backup file. (PRSM-11934)

For a GIR interaction it is now possible to use the **More Actions** menu without selecting the interaction checkbox. (PRSM-10175)

In the **Events** grid, the audit date and time can now be converted to the local time correctly. (PRSM-11567)

Helpful Links

Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

Product Documentation

[SpeechMiner](#)

Genesys Products

[List of Release Notes](#)

Japanese is now supported in upgraded versions to 8.5.201.06. (PRSM-11614)

Program property fields are now updated when importing and overriding programs that already exist. (PRSM-10449)

The Event search does not time out. (PRSM-11641)

SpeechMiner no longer includes a **System Alert** report template. (PRSM-11433)

You can export interactions from the Web UI when working with a previous version of the **Search** grid. (PRSM-11499)

The following wildcards are now supported for text interaction recognition: [ccexpdat], [currency], [number], [socialsecurity], [time], [zip code]. (PRSM-11553)

When the Web Session Timeout message appears and you click OK, the session is extended. (PRSM-11613)

When previewing a form in Explorer, the SpeechMiner navigation bar no longer appears at the top of the **Preview** window. (PRSM-11503)

When the SpeechMiner system contains a large amount of topics, the search will now return results when you select All Topics and perform a search. (PRSM-11385)

The Stored procedure (sp_create_DB_storage_partitions) is based on audio and text interactions. Previously, the Stored procedure was only based on audio interactions. (PRSM-10643)

Upgrade Notes

To upgrade to release 8.5.200, refer to the [SpeechMiner 8.5.x Upgrade Guide](#).