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## Speech and Text Analytics

8.5.006.00

12/22/2025

8.5.006.00

## Speech and Text Analytics Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
02/07/17	Hot Fix					X

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## What's New

This release contains the following new features and enhancements:

- **Manual Text Interaction Categorization:** Users can now manually assign a category to a text interaction from the Interaction Attributes page.
- **Audit Text Interactions:** Users can now audit text interactions.

## Resolved Issues

This release contains the following resolved issues:

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Database purge is now working as expected. Previously, the database purge was working slower than expected. (PRSM-17411)

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When a text interaction is opened after an audio interaction was opened, the user interface for the text interaction no longer includes the previous audio interaction's attributes. (PRSM-17071)

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An error no longer occurs when an attempt is made to export a Call list with a size smaller than the default limit. (PRSM-16271)

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When you drill down to a specific agent in the Agent Comparison report, the interactions in the interaction list all have a date within the selected date range. Previously, some of the interactions in the list had a date that was not in the filter date range. (PRSM-16741)

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Chat interactions can now be exported. Previously, it was not possible to export chat interactions. (PRSM-16462)

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It is now possible to export an email using Operation Search. (PRSM-16340)

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The **Select/Deselect** All option is now working for Operation Search. (PRSM-16338)

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The `sp_get_old_audio` Stored procedure no longer times out. (PRSM-17940)

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CPU intensive script no longer reduces SQL Server Performance. (PRSM-17421)

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## Helpful Links

### Releases Info

- [List of 8.5.x Releases](#)
- [8.5.x Known Issues](#)

### Product Documentation

[SpeechMiner](#)

### Genesys Products

[List of Release Notes](#)

## Upgrade Notes

To upgrade to release 8.5.0, refer to the [SpeechMiner 8.5.x Upgrade Guide](#).