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Reporting and Analytics Aggregates

100.0.004.0100

12/19/2025

100.0.004.0100

Reporting and Analytics Aggregates Release Notes

Important

Release numbers 9.0.004.01 and 100.0.004.0100 refer to the same version of Reporting and Analytics Aggregates software. The 9.0.004.01 release package contains the Reporting and Analytics Aggregates 100.0.004.0100 software.

9.x Reporting and Analytics Aggregates is part of 9.x starting in 9.0.001.03.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
10/28/21	General			X			X

What's New

This release contains the following new features and enhancements:

- RAA now monitors aggregation, and can exit the process when aggregation does not stop automatically. A new configuration option, cancel-threshold in the **[agg]** section, controls how long RAA waits before exiting the process. You can also set the threshold using the **cancelThreshold** parameter. Previously, depending on the installed JDBC driver version, aggregation sometimes failed to stop correctly. When this happened, aggregation could hang, which prevented aggregation from starting when called on subsequent occasions. (GCXI-5568)
- As of 12/03/21, support for Windows Server 2019. See the [Genesys Customer Experience Insights](#) page in the [Genesys Supported Operating Environment Reference Guide](#) for more detailed information and a list of all supported operating systems. (GCXI-5414)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Deployment Procedure

[9.0.0 Deployment Procedure](#)

Product Documentation

- [Reporting and Analytics Aggregates](#)

Resolved Issues

This release contains no resolved issues.

Genesys Products

- [List of Release Notes](#)

Upgrade Notes

Refer to the [Deployment Procedure](#) for this release to deploy the installation package within your environment.