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iWD Manager

9.0.019.04

12/20/2025

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iWD Manager Release Notes

9.x iWD Manager is part of 9.x starting in **9.0.002.20**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
04/05/22	Update			X			X

What's New

This release contains the following new features and enhancements:

- Various third-party libraries are updated to the latest versions to improve security. (IWD-10018)

Resolved Issues

This release contains the following resolved issues:

iWD Manager now allows configuring multiple Business Processes (BPs) from which queues are displayed. Previously, iWD Manager filters displayed only the queues for BPs that matched the New queue. (IWD-10013)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys intelligent Workload Distribution](#)

Genesys Products

- [List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.019.04.