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iWD Manager

9.0.018.01

12/21/2025

9.0.018.01

iWD Manager Release Notes

9.x iWD Manager is part of 9.x starting in **9.0.002.20**.

| Release Date | Release Type | Restrictions | AIX | Linux | Mac | Solaris | Windows |
|--------------|--------------|--------------|-----|-------|-----|---------|---------|
| 10/07/21 | Update | | | X | | | X |

What's New

This release contains the following new features and enhancements:

- Various third-party libraries are updated to the latest versions to improve security. (IWD-9922)

Resolved Issues

This release contains the following resolved issues:

iWD Manager's performance is now improved. Previously, iWD Manager took longer than expected to load the Global Task List (GTL) data. (IWD-9901)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys intelligent Workload Distribution](#)

Genesys Products

- [List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.018.01.