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# iWD Manager

9.0.013.11

12/20/2025

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## iWD Manager Release Notes

**9.x iWD Manager** is part of 9.x starting in **9.0.002.20**.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
06/30/20	Update			X		X

### What's New

This release contains the following new features and enhancements:

- **iWD Query Language improvements**—You can now save and edit iWD QL queries and make them public to share with other users. Details are [here](#). (IWD-9273)
- **Filter and View changes**
  - iWD Manager now remembers the latest GTL view settings and restores them on returning from another page. (IWD-9272)
  - iWD Manager now loads lists of possible values for Disposition Codes and Agent Groups to be used in Filters, iWD Query Language (iWD QL) queries and the Custom Filter Query Wizard. (IWD-9269, IWD-9279)
- **UI improvements**—Several UI improvements and fixes have been made, including:
  - The iWD QL autosuggest panel can now be hidden by pressing the **Escape** button on the keyboard.
  - When the mouse pointer is over the iWD QL status icon, a detailed status message is shown. (IWD-9258)
- **REST API changes**—The following changes to the iWD Manager REST API have been introduced:
  - **Fetch paginated list of tasks** query
    - The request format was changed from:

### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [intelligent Workload Distribution](#)

#### Genesys Products

- [List of Release Notes](#)

GET /gtl/tasks/{solutionDbid}/{page}

to:

POST /gtl/tasks/{solutionDbid}/{page}/search

Full details are in the [IWD REST API Reference Guide](#).

- HTTP Status Code **302 Found** has been replaced with **307 Temporary Redirect**.
- The Request Body format for the following queries has been changed:
  - [Bulk operations](#).
  - [Get common task attributes for modification](#).
  - [Export selected tasks](#).

(IWD-9346)

- Standard Rules Template changes—iWD Standard Rules Templates are now supplied in both the Eclipse project format and XML format for compatibility with GRAT 9.0. (IWD-8684)

## Resolved Issues

This release contains the following resolved issues:

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Attributes of type `list` are now available for both "IS LIKE" and "IN" criteria. (IWD-9235)

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## Upgrade Notes

No special procedure is required to upgrade to release 9.0.013.11.