GENESYS™

Widgets

9.0.017.23

12/20/2025

Contents

9.0.017.23

Widgets Release Notes

9.x

Release Date	Release Type	Restrictions
07/20/21	Update	

Widgets is platform-independent software.You can deploy the installation package on any operating system that Widgets supports.

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

In the WebChat Widget, browser focus is now properly trapped inside the alert dialog box whenever it is displayed in full screen mode on a desktop. Previously, the browser focus was not trapped inside the alert dialog box, which would allow a user to navigate to the background window and address bar using the tab and shift keys. (CXW-259)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Genesys Widgets

Genesys Products

- List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 9.0.017.23.