GENESYS™

Widgets

9.0.017.20

5/11/2025

Contents

9.0.017.20

Widgets Release Notes

9.x

Release Date	Release Type	Restrictions
05/05/21	Update	

Widgets is platform-independent software.You can deploy the installation package on any operating system that Widgets supports.

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

In the WebChat Widget, the file name now displays properly in the upload error message when uploading a file exceeding the size limit, and when the file name has more than 25 characters. Previously, the file name was cut off in the error message. (CXW-248)

In the WebChat Widget, when using Safari on iPhone, and the website has scrolling capability, the page no longer automatically scrolls to the top or the bottom when the WebChat registration form is closed. Previously, the page scrolled to the bottom when the WebChat registration form was closed. (CXW-246)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Genesys Widgets

Genesys Products

- List of Release Notes

9.0.017.20

In the WebChat Widget, when the user submits the chat registration form in iOS with VoiceOver, the `loading` announcement now occurs as expected. (CXW-237)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.017.20.