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Widgets

9.0.017.19

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9.0.017.19

Widgets Release Notes

9.x

Release Date	Release Type	Restrictions
04/23/21	Update	

Widgets is platform-independent software. You can deploy the installation package on any operating system that Widgets supports.

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Handlebars.js library version is upgraded to 4.7.7, resolving a security issue. (CXW-251)

In the WebChat Widget, a Co-browse session chat now sends a message with a Co-browse session identifier to automatically start Co-browse from the agent's end when there is low network bandwidth. Previously, it did not send a message with a Co-browse session identifier when there was low network bandwidth. (CXW-250)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Widgets](#)

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In the WebChat Widget, the screen reader's voice-over focus is now on the **Cancel** button when the **End Chat** alert dialog is displayed in iOS. Previously, voice-over focus was on the **Close** button. (CXW-238)

In the WebChat Widget, when the **End Chat** alert dialog displays, the focus is now on the **Cancel** button. Previously, the focus was on the **End Chat** button. (CXW-215)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.017.19.