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Widgets

9.0.017.12

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9.0.017.12

Widgets Release Notes

9.x

Release Date	Release Type	Restrictions
11/30/20	Update	

Widgets is platform-independent software. You can deploy the installation package on any operating system that Widgets supports.

What's New

A proactive WebChat invite now reliably verifies if there is an active chat session before offering a new chat invite. Previously, in some cases, a second WebChat invite could be offered while a chat session was still active. (CXW-178)

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 9.0.017.12.

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Widgets](#)

Genesys Products

- [List of Release Notes](#)