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## Widgets

9.0.017.06

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# 9.0.017.06

## Widgets Release Notes

### 9.x

Release Date	Release Type	Restrictions
08/20/20	Update	

Widgets is platform-independent software. You can deploy the installation package on any operating system that Widgets supports.

### What's New

This release includes only resolved issues.

### Resolved Issues

This release contains the following resolved issues:

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The following accessibility issues are resolved:

- When the WebChat Widget is minimized, and a new message arrives, the JAWS screen reader now properly announces the arrival and number of new message(s). Previously, the screen reader read the arrival notification improperly.
- The emoji button is now read correctly by the screen reader.
- The focus order is now correctly maintained on the window control icons.
- Disabled content is no longer read by the screen reader. Previously, the text input area was read even if it was disabled.

### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [Genesys Widgets](#)

#### Genesys Products

- [List of Release Notes](#)

- In WebChat, the tab stop for cx-transcript has been removed. Previously, the screen reader read all contents of cx-transcript when focus was placed on it.
- Decorative SVG icons and the emoji menu are now correctly read by the screen reader.

(CXW-134)

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Rich Media messages containing images now consistently display correctly. Previously, when the `imageText` property was missing in the Rich Media JSON for the image, the image couldn't be shown. (CXW-133)

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In WebChat, the callback handler and `Richmedia.Click` event are now triggered only once on pressing Enter or Spacebar against native HTML actionable elements. Previously, there was an issue publishing the `Richmedia.Click` event multiple times when a native button was triggered with keys such as Enter or Spacebar. (CXW-114)

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In WebChat transcripts, automatic scrolling to the beginning of a new Rich Media message now functions correctly. Previously, auto-scroll went straight to the end of the message, requiring the user to manually scroll up to see the beginning of the new message. (CXW-40)

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## Upgrade Notes

No special procedure is required to upgrade to release 9.0.017.06.