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Widgets

9.0.016.00

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Widgets Release Notes

9.x

Release Date	Release Type	Restrictions
01/17/20	Update	

Widgets is platform-independent software. You can deploy the installation package on any operating system that Widgets supports.

What's New

This release contains the following new features and enhancements:

- WebChat Widget now supports a new [Customizable Emoji Menu](#) through configuration. (CXW-2563)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Widgets](#)

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Resolved Issues

This release contains the following resolved issues:

WebChat Widget now sends RichMedia reply messages in the correct format expected by Genesys Mobile Services (GMS). Previously, in CometD mode, the reply actions on certain RichMedia user interface elements had no effect. (CXW-2734)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.016.00.