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Widgets

9.0.015.11

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9.0.015.11

Widgets Release Notes

9.x

Release Date	Release Type	Restrictions
11/29/19	Update	

Widgets is platform-independent software. You can deploy the installation package on any operating system that Widgets supports.

What's New

This release contains the following new features and enhancements:

- The new Offers Widget is now redesigned and available with the **Engage** plugin, which supports multiple layouts and rendering options. (CXW-2423)

Resolved Issues

This release contains the following resolved issues:

Callback, and other Widgets, now display correctly on mobile devices. Previously, while a Widget was opened and minimized on a mobile device, opening a new Widget didn't display anything. (CXW-2680)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Widgets](#)

Genesys Products

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The WebChat Widget now avoids making duplicate start chat requests when starting a new chat session. Previously, multiple start chat API requests were made when opening WebChat in lazy load mode, along with autosubmit. (CXW-2673)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.015.11.