



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Widgets

9.0.014.09

Contents

- [1 9.0.014.09](#)
 - [1.1 Helpful Links](#)
 - [1.2 What's New](#)
 - [1.3 Resolved Issues](#)
 - [1.4 Upgrade Notes](#)
 - [1.5 Supported Languages](#)

9.0.014.09

Widgets Release Notes

9.x

Release Date	Release Type	Restrictions
09/06/19	Update	

Widgets is platform-independent software. You can deploy the installation package on any operating system that Widgets supports.

What's New

This release contains the following new features and enhancements:

- WebChat metadata now contains a unique **lifecycle id** property. This helps identify a Chat session instance and its associated events. (CXW-2457)
- **Widgets has been localized** into the following languages: Spanish, Finnish, French, Italian, Japanese, Korean, Norwegian, Polish, Brazilian Portuguese, Swedish, Thai, Turkish and Chinese. Language support is integrated into the Installation Package; there are no separate Language Packs to install. (CXW-2420)
- WebChat Widget now supports adding new lines in the input text area using the Shift+Enter key combination. (CXW-2398)
- WebChat Widget now supports a Chat Bot avatar icon with Genesys Engage Chat. (CXW-2186)
- Added new **pluginMap** configuration option for CXBus that allows you to override the target JS files for a given plugin namespace. CXBus loads the configured JS files from the **pluginMap** option instead of from the default location. This can be used to replace a standard widget with your own or to disable a widget entirely by mapping it to false. This feature only works when you utilize the **Lazy-Loading** method of running and loading Genesys Widgets. If you use the all-in-one bundle, you cannot override the plugins included in the bundle. (CXW-2067)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Widgets](#)

Genesys Products

- [List of Release Notes](#)

Resolved Issues

This release contains the following resolved issue:

Callback Widget now supports the localization of an office closed error message. Previously, this type of error code response could not be localized. (CXW-2436)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.014.09.

Supported Languages

The following languages are supported by this release:

- Spanish
- Finnish
- French
- Italian
- Japanese
- Korean
- Norwegian
- Polish
- Brazilian Portuguese
- Swedish
- Thai
- Turkish
- Chinese