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Widgets

9.0.014.06

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Widgets Release Notes

9.x

Release Date	Release Type	Restrictions
08/09/19	Update	

Widgets is platform-independent software. You can deploy the installation package on any operating system that Widgets supports.

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

In the Callback Widget, the selected **Immediate callback** option is now correctly sent in the request. Previously, after selecting a date and time and then switching back to the Immediate Callback option, the previously selected date and time continued to be sent in the request. (CXW-2436)

The **Access code** text label now displays properly in the ClickToCall Widget, based on the configuration option **_provideAccessCode_**. Previously, on a page refresh, the text label would display even when it was configured not to display. (CXW-2432)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Widgets](#)

Genesys Products

- [List of Release Notes](#)

The **Estimated wait time** 'Available' status now correctly displays in the ChannelSelector Widget. Previously, the 'Available' status did not display when the wait time was 0. (CXW-2430)

Cookie values are no longer duplicated in the WebChat Widget. Previously, when navigating between pages during an active WebChat session, certain cookie values of the WebChat Widget were duplicated in the browser. (CXW-2428)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.014.06.