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## Widgets

9.0.013.06

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# 9.0.013.06

## Widgets Release Notes

### 9.x

Release Date	Release Type	Restrictions
06/24/19	Update	

Widgets is platform-independent software. You can deploy the installation package on any operating system that Widgets supports.

### What's New

This release contains the following new features and enhancements:

- Added a new avatar icon for chat bots to WebChat. (CXW-2105)
- Added support for **Markdown text formatting** in WebChat. (CXW-2104)

### Resolved Issues

This release contains the following resolved issues:

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The colors of the Warning and Alert icons for the Estimated Wait Time now display correctly in Channel Selector. (CXW-22370)

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### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [Genesys Widgets](#)

#### Genesys Products

- [List of Release Notes](#)

For RichMedia with Genesys Engage, the text property value in the Quick Replies JSON is now shown as a text message. Previously, the parent text property under the standard message JSON was used. (CXW-2356)

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When using the soft scrollbar in the Async WebChat window, the user scroll is now properly detected. Previously, old messages could not be fetched when scrolling. (CXW-2341)

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Corrected styling of error messages in the SendMessage widget to make it consistent with other widgets. (CXW-2338)

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Fixed the link to launch Co-browse from the CallUs widget. Now it correctly starts a Co-browse session when the link is clicked. (CXW-2337)

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The input label "When should we call you?" in Callback Widget now displays correctly. Previously, in some scenarios, this label would not display. (CXW-2326)

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When a Chat is ended due to user inactivity, the "idle close" message now displays as expected. (CXW-2295)

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Localization text is now available for the Wait Time units in the Channel Selector plugin. (CXW-2279)

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## Upgrade Notes

The HTML structure of WebChat messages has changed from `div > p > span` to `div > div > div` to support markdown formatting. If your WebChat messages use custom CSS styles, please confirm your styles are still correctly applied. If not, review your CSS selectors. Best practices dictate that HTML element types not be used in CSS selectors when styling Genesys Widgets. Instead, use only the class names applied to each element. The following classes are applied to the elements in question: `cx-message > .cx-bubble > .cx-message-text`.