Voice Platform Resource Manager

9.0.057.65

12/20/2025

Contents

9.0.057.65

Voice Platform Resource Manager Release Notes

9.x

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
03/25/22	General			X			X

What's New

This release contains the following new features and enhancements:

- Resource Manager (RM) now supports Red Hat Enterprise Linux 8. See the Genesys Voice Platform page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information and a list of all supported operating systems.

> ## Important
> RHEL 8.x OS now comes with the `libnsl2` library preinstalled. However, RM has a dependency on the `libnsl` library. Hence, `libnsl` must be preinstalled using the yum or rpm methods.

(GVP-44521)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Genesys Voice Platform

Genesys Products

- List of Release Notes

Resolved Issues

This release contains the following resolved issues:

RM now selects the available SIP-Proxy SRV record to forward the `mid-dialog` request. Previously, RM selected the SRV record to forward the `mid-dialog` request without checking the availability of the SRV record. (It was a random selection if the priority and weight of the SRV record were the same). To resolve this issue in Gateway resource configuration, a new parameter, **srv-addr**, is now available to define the SRV address of a specific gateway resource. For example:

```
logical-resource-section=gateway_lrg;aor=sip:sip-proxy-a.genesys.com:5060;redundancy-type=active;port-capacity=100;srv-addr=sipproxy.genesys.com
```

The Address of Record (AOR) of the gateway resource can have either the IP address or FQDN of a specific gateway resource. Along with the AOR, the **srv-addr** parameter must be configured in the gateway resource. In the gateway LRG options, the parameter **monitor-method** must be set to option to enable the above functionality. (GVP-44334)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.057.65.