

GENESYS

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Voice Platform Media Control Platform

9.0.039.01

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Voice Platform Media Control Platform Release Notes

9. Voice Platform Media Control Platform is part of 9.x starting in 9.0.000.52.

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows	
09/30/20	General			Χ		X	

What's New

This release contains the following new features and enhancements:

- New vendor specific parameters for Google Speech-To-Text (GSR) can be set via the following VoiceXML properties (check the documentation of your application authoring tool to confirm support for adding these properties):
 - **com.genesyslab.asr.single_utterance**. The default value is false. For more information, see here.

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

Genesys Voice Platform

Genesys Products

List of Release Notes

Important

When the value is set to true, a recognition timeout may occur if speech is not detected within 8 seconds. This can be a problem when the application uses long barge-in enabled prompts.

- **com.genesyslab.asr.model**. There is no default value. Google default model applies. For more information, see here.
- com.genesyslab.asr.use enhanced. The default value is false. For more information, see here.

Important

For best recognition results with EN-US, EN-GB, ES-ES, and RU-RU languages, Genesys recommends setting **com.genesyslab.asr.use_enhanced** to true and the model **com.genesyslab.asr.model** to phone_call. The above properties may be configurable in the future for other languages when Google supports those. Check here to confirm. Enhanced models have different pricing than standard models. Contact your Google partner if you have questions.

(GVP-41781)

• The SmartHeap library version used by MCP has been upgraded to 11.6.1. (GVP-41715)

Resolved Issues

This release contains the following resolved issues:

SRTP media no longer disconnects unexpectedly in response to SIP re-INVITE for conference recording. (GVP-41920)

Media Server no longer becomes unresponsive in a MSML conference scenario where the conference is being cleaned up while a queued MSML request is in progress. Previously, in similar, but rare occurrences, the Media Server became non-responsive. (GVP-41911)

When the MCP parameter **[mpc] srtp.mode** is set to none, RFC 5939-based SDP capability negotiation is no longer done when it involves SRTP. (GVP-41516)

MCP no longer shuts down unexpectedly when the Google Service Account Key is a malformed JSON file. (GVP-41386)

MCP no longer shuts down unexpectedly while handling GIR recording alarms related to certificate validation. (GVP-41303)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.039.01.