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# Voice Platform CTI Connector

9.0.044.03

12/22/2025

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## Voice Platform CTI Connector Release Notes

**9.x Voice Platform CTI Connector** is part of 9.x starting in **9.0.010.07**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
12/14/21	General			X			X

### What's New

This release contains the following new features and enhancements:

- Support for Windows Server 2019 operating system (Standard edition). See the [Genesys Voice Platform](#) page in the [Genesys Supported Operating Environment Reference Guide](#) for more detailed information and a list of all supported operating systems. (GVP-44233)

### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [Genesys Voice Platform](#)

#### Genesys Products

- [List of Release Notes](#)

### Resolved Issues

This release contains the following resolved issues:

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CTI Connector (CTIC) no longer terminates while processing the unknown media codec in the INVITE message. It now sends the 4xx response to that INVITE message. (GVP-38460)

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## Upgrade Notes

No special procedure is required to upgrade to release 9.0.044.03.