Voice Platform CTI Connector

9.0.044.03

12/22/2025

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Voice Platform CTI Connector Release Notes

9.x **Voice Platform CTI Connector** is part of 9.x starting in 9.0.010.07.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
12/14/21	General			X			X

What's New

This release contains the following new features and enhancements:

- Support for Windows Server 2019 operating system (Standard edition). See the Genesys Voice Platform page in the *Genesys Supported Operating Environment Reference Guide* for more detailed information and a list of all supported operating systems. (GVP-44233)

Resolved Issues

This release contains the following resolved issues:

CTI Connector (CTIC) no longer terminates while processing the unknown media codec in the INVITE message. It now sends the 4xx response to that INVITE message. (GVP-38460)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Genesys Voice Platform

Genesys Products

- List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 9.0.044.03.