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Genesys Softphone

9.0.101.03

12/18/2025

9.0.101.03

Genesys Softphone Release Notes

9.x Genesys Softphone is part of 9.x starting in **9.0.001.01**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
06/27/24	General				X		X

What's New

This release contains the following new features and enhancements:

- The Genesys Softphone installer is improved to detect Windows 11 OS better. Previously, it was impossible to install Genesys Softphone on some builds of Windows 11 OS. (SOFTPHONE-1625), (SOFTPHONE-1627).
- Genesys Softphone now supports Windows Server 2022 to operate in the VDI mode in Citrix environments. For more detailed information and a list of all supported operating systems, refer to the [Genesys Softphone page](#) in the [Genesys Supported Operating Environment Reference Guide](#). (SOFTPHONE-1574)
- Genesys Softphone now supports VMWare Horizon ESB 2312.1. (SOFTPHONE-1490)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Softphone](#)

Genesys Products

- [List of Release Notes](#)

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 9.0.101.03.