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Genesys Softphone VDI Adapter

9.0.022.06

12/20/2025

9.0.022.06

Genesys Softphone VDI Adapter Release Notes

9.x Genesys Softphone VDI Adapter is part of 9.x starting in **9.0.005.06**.

| Release Date | Release Type | Restrictions | AIX | Linux | Mac | Solaris | Windows |
|--------------|--------------|--------------|-----|-------|-----|---------|---------|
| 12/22/22 | Hot Fix | | | | | | X |

What's New

This release contains the following new features and enhancements:

- The handling of transport exceptions for SIP over TLS is improved. Now, Genesys Softphone tries reconnecting to the same SIP proxy or SBC immediately after receiving such a transport exception. Previously, those transport exceptions were ignored, and Genesys Softphone would switch over to the next configured SIP proxy or SBC after a SIP transaction timeout. (SOFTPHONE-1348)

Resolved Issues

This release contains no resolved issues.

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Softphone VDI Adapter](#)

Genesys Products

- [List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.022.06.