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Genesys Cloud API Driver for Facebook

9.0.021.01

4/25/2026

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9.0.021.01

Genesys Cloud API Driver for Facebook Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
07/28/25	Update			X			X

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

The issue when facebook chat entries might have been processed and presented in reversed order has been fixed (SMD-7903)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.021.01.

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Cloud API Driver for Facebook](#)

Genesys Products

- [List of Release Notes](#)