GENESYS™

Genesys Intelligent Automation

9.0.125.03

12/22/2025

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Genesys Intelligent Automation Release Notes

9.x **Genesys Intelligent Automation** is part of 9.x starting in 9.0.000.01.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
06/25/24	General						X

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

GIA now supports Oracle 19C RAC with TDE. (SPCHSTRM-4068, SPCHSTRM-4473)

If the resources folder does not exist in VUI and a call flow is exported, an error message is displayed. (SPCHSTRM-4376, SPCHSTRM-4450)

GIA now allows updating certificates for NLU. Earlier, new certificates could not be uploaded. (SPCHSTRM-4428)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Genesys Intelligent Automation

Genesys Products

- List of Release Notes

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Due to the security vulnerabilities (CVE-2024-25710, CVE-2024-26308), the Apache Commons Compress library has been removed. (SPCHSTRM-4362)

Due to the security vulnerabilities, the log4j library has been updated to 2.17.1. (SPCHSTRM-4318)

The issue where call monitoring failed with the error message, *java.lang.NullPointerException: Cannot invoke com.speechstorm.fish.runtime.CallMonitor.isTooOld()* has been resolved. (SPCHSTRM-4309)

The CME transaction list now returns a list of key-value pairs when using the GetSiteParametersPair.jsp file. (SPCHSTRM-4314)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.125.03.