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# Genesys Intelligent Automation

9.0.121.10

12/20/2025

9.0.121.10

## Genesys Intelligent Automation Release Notes

**9.x Genesys Intelligent Automation** is part of 9.x starting in **9.0.000.01**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
10/02/23	General						X

### What's New

This release includes only resolved issues.

### Resolved Issues

This release contains the following resolved issues:

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OpenJDK 17 is no longer included as part of the GIA installation package. (SPCHSTRM-4114, SPCHSTRM-4104)

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The GIA\_JAVA\_PATH environment variable has to be set to OpenJDK17. (SPCHSTRM-4164)

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[Oracle database only] The migration scripts from 9.0.116.21 to 9.0.120.32 have been corrected. (SPCHSTRM-4115)

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[Oracle database only] The field data type for the FISHREPORTS.CALL\_SITES.LAST\_RESULT and

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### Helpful Links

#### Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

#### Product Documentation

- [Genesys Intelligent Automation](#)

#### Genesys Products

- [List of Release Notes](#)

FISHREPORTS.HISTORICAL\_CALL\_SITES.LAST\_RESULT tables been updated to support localization as some language use two bytes for characters. (SPCHSTRM-4093)

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Due to the security vulnerability (CVE-2022-25647), the google-gson library is upgraded to 2.8.6. (SPCHSTRM-4090)

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Due to the security vulnerability (CVE-2022-28366), the nekohtml library is removed as it is not used by GIA. (SPCHSTRM-4089)

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Due to the security vulnerability (CVE-2023-34981), the Apache Tomcat server is upgraded to 9.0.80. (SPCHSTRM-4090, SPCHSTRM-4079)

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Due to the security vulnerability (CVE-2023-28709), the xmlbeans library is removed as it is not used by GIA. (SPCHSTRM-4085)

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The Apache Xerces2 Java Parser is upgrade from 2.11.0 to 2.12.2. (SPCHSTRM-4076)

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Due to the security vulnerability (CVE-2022-30973), the Apache Tika library is upgraded to 1.28.5. (SPCHSTRM-4072)

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Setting the **Confidential Mode** option as true in the Interceptor Block preference will not log any sensitive information passed to Integration Hub in the GIA VUI logs. (SPCHSTRM-4062)

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In CallFlow Editor, paths can be edited and DTMF can be modified to '\*' successfully. Earlier, this caused a warning error in the UI. (SPCHSTRM-4044)

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If multiple servers had been added to the default setting of *HttpClient.Proxy.NonProxyHosts*, all servers are displayed. Previously, only the first server was displayed. (SPCHSTRM-4043)

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Due to the security vulnerabilities (CVE-2022-31197 and CVE-2022-41946), PostgreSQL is upgraded to 42.6.0. (SPCHSTRM-4011)

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The GDPR Export feature works when there are multiple parameters in the CTI fields. (SPCHSTRM-3912)

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The Execution Results logs are no longer empty and a dynamic rolling appender is created to populate the logs when the execution results task is run. (SPCHSTRM-3906)

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## Upgrade Notes

Refer to the [migration process](#) before upgrading.