Genesys Intelligent Automation

9.0.117.18

12/20/2025

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Genesys Intelligent Automation Release Notes

9.x **Genesys Intelligent Automation** is part of 9.x starting in 9.0.000.01.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
09/13/22	General						X

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

Intelligent Automation now uses the latest Platform SDK 9.0.008.28 version JAR files. (SPCHSTRM-3826)

Intelligent Automation now uses the latest Groovy 4.0.0 version libraries. (SPCHSTRM-3715)

> ### Warning

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Genesys Intelligent Automation

Genesys Products

- List of Release Notes

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This update to Groovy includes breaking changes that require customers to update their existing scripts. It is highly recommended to upgrade and test the scripts before upgrading the production environment. See Apache Groovy 4.0 release notes for more information. This version introduces the concept of modules in Groovy and this release of Intelligent Automation includes the JSON, JMX, SQL, SERVLET, TEMPLATES, TEST, and XML modules.

Intelligent Automation now includes OpenJDK 17 version. (SPCHSTRM-3612)

Catalina logs include the correct Windows Server versions used. Earlier, the log files displayed incorrect versions of Windows Server. (SPCHSTRM-3597)

Upgrade Notes

When upgrading from the previous version, please test all existing call flows in a test environment. This is highly recommended due to the major upgrade of key libraries, such as Groovy and OpenJDK 17.