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Genesys Intelligent Automation

9.0.116.21

12/20/2025

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Genesys Intelligent Automation Release Notes

9.x Genesys Intelligent Automation is part of 9.x starting in **9.0.000.01**.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
09/23/22	Hot Fix						X

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

The incorrect format of the Grammar XML file is now fixed and the missing tag-format parameter is now included. See [sample snippet](#) for more information. (SPCHSTRM-3870)

Helpful Links

Releases Info

- [List of 9.0.x Releases](#)
- [9.0.x Known Issues](#)

Product Documentation

- [Genesys Intelligent Automation](#)

Genesys Products

- [List of Release Notes](#)

Upgrade Notes

No special procedure is required to upgrade to release 9.0.116.21.