Genesys Intelligent Automation

9.0.116.21

12/20/2025

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Genesys Intelligent Automation Release Notes

9.x **Genesys Intelligent Automation** is part of 9.x starting in 9.0.000.01.

Release Date	Release Type	Restrictions	AIX	Linux	Mac	Solaris	Windows
09/23/22	Hot Fix						X

What's New

This release includes only resolved issues.

Resolved Issues

This release contains the following resolved issues:

The incorrect format of the Grammar XML file is now fixed and the missing `tag-format` parameter is now included. See sample snippet for more information. (SPCHSTRM-3870)

Helpful Links

Releases Info

- List of 9.0.x Releases
- 9.0.x Known Issues

Product Documentation

- Genesys Intelligent Automation

Genesys Products

- List of Release Notes

Upgrade Notes

No special procedure is required to upgrade to release 9.0.116.21.